We apologize for problems with the sound quality for media playback in Coe 123. Here are recommendations to ensure good sound quality while viewing different types of media.

1. **Types of Media**: The best choice for media playback in Coe 123 is to use the PC for streaming media. If a DVD is used, then it is recommended to use the Blu-ray player located in the cabinet rather than the DVD player in the PC. See more detailed instructions in the paragraphs below.

2. **Streaming Media**: Streaming media such as Kanopy or Netflix played from the PC is very good quality for image and sound. To play from the PC, select the VGA button on the Crestron controller. If a laptop is used, connect the device with the HDMI cord on the cabinet, then select HDMI on the Crestron controller. Sound comes out of all the speakers in the room, although of varied volume and quality depending on the speaker. Sound comes from the three speakers at the front of the room, from the two side-mounted speakers, and from the speakers located in the ceiling (two in the front and back of the room).

3. **Standard DVD**: DVDs played in the PC DVD player sound very good through the sound system. However, the PC DVD player is not the highest quality and is not intended as the primary playback device for DVDs. The PC DVD has been known to start making sounds as DVDs play due to the device getting hot. Also, this device only plays standard DVDs, not Blu-ray DVDs. As with streaming media, sound comes out of the speakers listed in the above paragraph. We recommend using the Blu-ray player in the cabinet before using the PC DVD player and adjusting the sound as indicated below to reduce any echo.

4. **Blu-ray DVD**: The Blu-ray DVD player is the best choice for viewing standard and Blu-ray DVDs.

   a. Select the “BluRay” button on the Crestron controller to use this device. If the BluRay does not turn on from the controller, check the equipment inside the cabinet. The Denon brand Blu-ray player may need to be turned on. The power button is located on the far-left side of the player.

   b. A known problem with the sound system’s playback from the Blu-ray player is a horrible echo. This is caused by the projector and surround-sound system speakers not being in sync. The equipment has been adjusted and “should” play without any echo. If...
there is an echo, use the volume button on the Epson remote control to ensure the projector volume is at zero. Minimal sound comes from the two speakers mounted on the walls and very little from the speakers in the ceiling (front and back of room). Sound primarily comes out of the three surround-sound speakers in the front (woofers / subwoofer). Movie sound effects are great but human speech may be difficult to hear. Use the volume control of the Crestron control pad to adjust volume up or down as necessary.

5. Other Information. Please do not adjust any of the equipment in the the cabinet except:

   a. Turn the Blu-ray player on or off using the button on the far-left.

   b. Use the controls on the front of the Blu-ray player to play a disc.

   c. Use the large knob on the right side of the Marantz receiver to turn down the volume if the Crestron volume control is not working.

6. Contact the Libraries. If you experience any problems or have any questions about the equipment in Coe 123, send an email to coeref@uwyo.edu. Include pertinent information about the issue such as what equipment was being used, type of media, and a thorough description of the issue.